

Towards a brighter future of work in the digital economy

Global Research Webinar

Date

30 September 2020

Time

8:00–11:20 (CEST)

Venue

Webinar – [REGISTER HERE!](#)

ORGANIZER : The International Labour Organization (ILO)
Sophia University

SUPPORTERS : The Japanese Ministry of Health, Labour and Welfare
Japan Business Federation
Japanese Trade Union Confederation
The ILO Association of Japan
The Global Compact Network Japan

OVERVIEW

Information and communication technologies (ICT) continue to transform our lives and societies with unprecedented speed and scale. Digital advances have generated enormous wealth in record time and is key to accelerating progress towards the Sustainable Development Goals.

However, digitalization is inevitably leading to major shifts in labour markets everywhere, which have to be managed carefully. The fast-growing digital economy will require a range of new and different skills that do not exist today.

“We need a major investment in education, rooted not just in learning but in learning how to learn, and in providing lifelong access to learning opportunities for all”
António Guterres, Secretary-General, United Nations

The purpose of this Global Research Webinar is to share the main findings of brand new ILO research on skills shortages, skills development strategies, and the governance of labour migration of ICT specialists in Canada, China, Germany, India, Indonesia, Singapore and Thailand. Experts from the seven countries and Japan will exchange views on these topics, and discuss what can be done to create a digital economy with decent work opportunities for more women and men.

The Global Research Webinar is the culmination of an ILO research project entitled “The Future of Work in Information and Communication Technology (ICT)”, which is financed by the Ministry of Health, Labour and Welfare in Japan.

Program

Moderator



Ms. Nozipho Tshabalala

Conversation Strategist & Global Moderator

She moderates global conversations that are designed to have measurable outcomes. She is in demand for her unique and insightful ability to facilitate difficult conversations with courage, depth and breadth. As an internationally acclaimed conference moderator and Human Capital Advocate for The World Bank and Global Citizen, she has successfully moderated conversations for global and African institutions including, leading listed and unlisted multinational corporations, business schools, and civil society organisations that seek to leverage conversations for change. In 2019 she was named as one the Top 100 Most Influential Young Africans and one of the Top 100 Most Influential Young South African's.

8:00-8:20 (CEST)

Opening Remarks

Ms. Alette van Leur

Director, Sectoral Policies Department, ILO

Ms. Chihoko Asada-Miyakawa

Regional Director for Asia and the Pacific, ILO

Mr. Yoshiaki Terumichi

President, Sophia University

Mr. Kazuhide Okuma

Parliamentary Vice-Minister of Health, Labour and Welfare

8:20-8:35 (CEST)

Keynote Speech 1

THEME

Skills shortages and labour migration in the field of ICT

Dr. Nicola Düll

Managing Partner at Economix Research & Consulting



She has worked for the ICT project in the ILO as an international consultant since 2018, for which she compiled two research reports on skills shortages and labour migration. She is an expert in labour market analysis and employment policy, education and training, international labour migration, social protection, social dialogue, foresight and scenario techniques. She has over 25 years of experience in comparative analysis of employment, skills development and social policies and has consulted national and international organizations such as the ILO, OECD, European Commission – DG Employment, European Foundation for the Improvement of Living and Working Conditions, World Bank, Inter-American Development Bank, the German Ministry of Labour and Social Affairs, as well as public institutions of other countries.

8:35-8:50 (CEST)

Keynote Speech 2

THEME

Current status of utilization of ICT specialists and Human Resource Development Measures in Japan



Mr. Masaaki Iuchi

Senior Assistant Minister, Ministry of Health, Labour and Welfare (MHLW)

He joined the Ministry of Labour in 1987 and worked in the Training Department, Vocational Rehabilitation Branch in the ILO in 1992. He served as a First Secretary in the Embassy of Japan in Germany in 2000. He held senior positions in the MHLW, including Director in the International Affairs Division of Minister's Secretariat in 2014, Councilor for the Minister in charge of Human Resources Development in 2019. He was appointed to his current position in August 2020.

Break (10 minutes)

9:00-10:00 (CEST)

Panel Discussion 1

THEME

Investing in skills development in the ICT sector

Panellists



Ms. Alexandra Cutean

Senior Director, Research & Policy,

Information and Communications Technology Council (ICTC) [Canada]

She leads and oversees all activities of the Digital Think Tank of the ICTC. This includes managing of a 22-person team across five provinces, conducting research, writing reports and policy documents, business development, client management, presenting at conferences in Canada and internationally.



Mr. Patrick Tay

Assistant Secretary-General,

Singapore National Trades Union Congress (NTUC) [Singapore]

He is also the Director of NTUC's Legal Services and Strategy Departments. Concurrently, he is an elected Member of Parliament for Pioneer SMC. He currently chairs the Government Parliamentary Committee for Education and co-chairs the Financial Sector Tripartite Committee with the Monetary Authority of Singapore and is also the Executive Secretary for the Banking & Financial Services Union and Singapore Manual & Mercantile Workers' Union. As legal adviser to NTUC-affiliated unions in Singapore, he has advised and represented numerous unions/members in complex and contentious labour/employment issues, dispute resolution, conciliation and in the Industrial Arbitration Court.



Mr. Toru Harukawa

Director of Policy Making Department, **the Federation of Information and Communication Technology Service Workers of Japan (ICTJ) [Japan]**

He joined KDDI CORPORATION in 1995. Before assuming his current position in 2017, he served as Executive Committee Member of KDDI Workers Union West Japan Branch, Executive Committee Member and General Secretary of KDDI Workers Union.



Mr. Naotaka Saimei

Senior Director, HR Development Division,

Global HR Management Unit, FUJITSU [Japan]

He is the head of Fujitsu University, and a member of Fujitsu since 1992. He has a professional career in HR and Learning & Development arena, especially in Talent Management and Leadership Development. He spent over 5 years in the Bay Area, California working on an overseas assignment. He is also an industrial counselor in Japan.

Break (10 minutes)



10:10-11:10 (CEST)

Panel Discussion 2

THEME

Better governance of labour migration in the ICT sector

Panellists



Dr. Partha S Banerjee

Director, DEFT Advisory and Research [India]

He has 30 years of professional experience. As a Partner in PricewaterhouseCoopers, and then in KPMG, where he successfully managed large, multidisciplinary, public projects; both in India and overseas. Now, he is building his socio-economic policy research firm wherein he works with multiple UN agencies across geographies. Areas of his research interests include labour markets, TVET, employment and livelihoods. He holds a Bachelor of Technology (Hons.) and Master of Business Management, both degrees from IIT Kharagpur and a Ph. D. from IIT Delhi.



Mr. Marian Dünkler

**Placement Officer, German Federal Employment Agency,
International & Specialized Services (ZAV) [Germany]**

He joined the German Federal Employment Agency in 2017. His work primarily focuses on i) advising & placing Engineers and IT-expert from abroad throughout Germany, ii) advising German employers regarding international hiring, and iii) co-ordinating the Expert Group "IT & Engineering", Operational Project Lead for "Hand in Hand for International Talents".



Dr. Maulahikmah Galinium

**Dean, Faculty of Engineering and Information Technology,
Swiss German University [Indonesia]**

He has also been serving as a fulltime lecturer in Information Technology at SGU since 2013. He graduated from University of Rome Tor Vergata, Italy for his doctoral degree in computer science, his master degree from Lund University, Sweden in Information System and his bachelor degree from SGU, Indonesia in Information Technology.

He is an expert in the field of software engineering, education and training. He has over 10 years of experience in teaching and research for computer science field. He has more than 60 scientific papers, books and research grant from both national and international institutions such as Ministry of Education, DAAD, etc.



Ms. Natalia Popova

Labour Economist, MIGRANT, ILO

Previously, she worked as Employment and Skills Development Specialist with the ILO Decent Work Technical Support Team and Country Office for Central and Eastern Europe, based in Budapest, Hungary. She has been engaged in delivering technical assistance on employment, vocational education and training, and labour migration. Areas of research interest include links between labour migration and skills issues, return migration, social inclusion and youth employment.

11:10-11:20 (CEST)

Closing Remarks

Mr. Yoshiteru Uramoto

Distinguished Prof., Sophia University

Mr. Toshio Arima

Chairman of the Board, Global Compact Network Japan

Ms. Maki Omori

President, ILO Association of Japan

Mr. Shinichi Takasaki

Director, ILO Office for Japan